



**EXPRESS**

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**Sales Order #:** 18476334

**Issue Date:** 07-NOV-12

**Symantec Agreement (SAN) #:** HBL68HEXP

**Customer Reference:**

Disti / Cust PO: NFR2012235712839

EndUser: NFR2012235712839

**Certificate #:** 12513372

**Issued To:**

SALVADORAN AMERICAN LEADERSHIP & EDUCATION  
1625 WEST OLYMPIC BOULEVARD  
SUITE 718  
LOS ANGELES, CA 90015-3811  
UNITED STATES

**Customer Number:** 58086205

**Contract Owner:**

SALVADORAN AMERICAN LEADERSHIP & EDUCATION  
1625 WEST OLYMPIC BOULEVARD  
SUITE 718  
LOS ANGELES, CA 90015-3811  
UNITED STATES

**Customer Number:** 58086205

If your purchase requires a license key and it is not printed or referenced on this certificate, you must register the related Serial Number on the Symantec Licensing Portal to receive your key. Go to <https://my.symantec.com> to register your software and obtain license keys.

**IMPORTANT:**

Symantec.cloud customers:

If you purchased a Symantec hosted service, please go to <http://activate.symanteccloud.com> for activation unless specific provisioning instructions for your product have been provided elsewhere.

Serial Number	Product Name/Description	Quantity	Part #	RTSM ID / Support ID	Maintenance/Subscription	
					Start Date	End Date
	SYMC ENDPOINT PROTECTION 12.1 PER USER BNDL STD LIC EXPRESS BAND A BASIC 12 MONTHS	10	0E7IOZF0-BI1E A	1000-4016-1854-7754		
M0304846009	SYMC ENDPOINT PROTECTION 12.1 PER USER I/O BASIC 12 MONTHS <b>License File(s):</b> <b>26954695.slf</b>	10	0E7IOZZ0-BI1I0	1683-6376-0166	07-NOV-12	06-NOV-13

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Symantec Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.



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**For ease of managing your support renewal, please retain this certificate which holds valuable reference information for your renewal transaction inclusive of your Symantec Agreement Number (SAN).**

**Symantec.cloud endpoint management console URL:** <https://hostedendpoint.spn.com/>

Login to manage and support your Endpoint Protection service(s) such as Backup Exec or Endpoint Security products

**Symantec.cloud Technical Support** <http://www.symanteccloud.com/support>

Contact technical support for Symantec.cloud offerings

**Symantec Email & Web management console URL:** <https://clients.messagelabs.com>.

Login to manage and support your cloud-based Email, Web and IM security services products.

**Licensing Portal Help Tutorials:** <https://licensing.symantec.com/acctmgmt/home/Jump.jsp>

These two-minute videos explain how to get license keys for new purchases and version upgrades.

**Global Enterprise Customer Care URL:** <http://go.symantec.com/callcustomercare>

Contact Customer Care for non-technical licensing-related questions.

**Technical Support URL:** <http://www.symantec.com/enterprise/support/index.jsp>

Contact Technical Support for technical product-related questions

**Software Download URL:** <https://fileconnect.symantec.com>

You will need a Serial Number related to your product for access.

**Symantec URL:** <http://www.symantec.com>

Learn more about Symantec products and services.

**Symantec Licensing Program URL:** <http://www.symantec.com/business/products/licensing/index.jsp>

Learn more about the benefits of the Buying Program you are participating in.

**TC TrustCenter Support Resources URL:** <https://knowledge.verisign.com/support/mpki-support/index?page=content&&id=AR1597>

Additional TC TrustCenter Support Resources and Tools

**Symantec Education Voucher Redemption URL:** <http://www.symantec.com/business/training/evoucher/>

To access your Education purchase click on the Education Voucher Redemption URL link above, and using the serial number on the face of this certificate, complete the

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Voucher registration process, then follow the instructions to begin your training.

**Managed Security Services Client Services Team: [clientservices@monitoredsecurity.com](mailto:clientservices@monitoredsecurity.com)**

For Managed Security Services related questions, please contact the Client Services Team.

**Symantec User Authentication Technical Support URL: <http://www.verisign.com/support/contact/index.html>**

Symantec User Authentication Products



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EXPRESS CERTIFICATE

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# SUPPORT

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## Symantec Enterprise Technical Support

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### Essential Support.

1) Access to technical support provided by telephone on a 24x7 basis; 2) Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only); 3) Access to the Symantec technical support website; 4) Delivery of bug fixes and patches; 5) Essential Support includes Content Updates, if applicable, and Upgrade Assurance; 6) Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Symantec Technical Services staff ("Designated Contacts").

### Basic Maintenance.

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